Eskanazi Health
Putting the Health in Health Care
Medical-Legal Partnership

2015 Outstanding Medical-Legal Partnership Award

National Center for Medical Legal Partnership
Prescription for Hope

- > 650 individuals screened to date, services completed for 263
- Recidivism rate reduced from 30.8% to 4.8%
<table>
<thead>
<tr>
<th>Patients</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Patients Prescreened</td>
<td>119,625</td>
</tr>
<tr>
<td>Positive Alcohol Prescreens</td>
<td>14,001</td>
</tr>
<tr>
<td>Positive Drug Prescreens</td>
<td>6,840</td>
</tr>
<tr>
<td>Positive Depression Prescreens</td>
<td>20,542</td>
</tr>
<tr>
<td>Total Positive</td>
<td>41,383</td>
</tr>
</tbody>
</table>

SBIRT

Because drug and alcohol use affects your health, we need to ask everyone about their use. We do this in order to provide you the best care possible. And that's why we ask - everyone.
Healthy Me

- >7,000 enrolled
- 20% participation ≥ one year
- 70% with sustained 7# weight loss
ELECTION 2009

A NEW WISHARD IS ON THE WAY

By Daniel Lee

On Tuesday night, Indianapolis and central Indiana was lit up in blue. Residents voted in favor of a $754M project wins in landslide. Wishard Healthcare System, the city’s largest and most comprehensive hospital, and Eskenazi Health, the region’s only community hospital, announced they will combine forces to create a new hospital on the city’s northside. The new hospital will be built on the site of the old Wishard Hospital and is expected to open in 2010.

By Matthew Zamore

Voters approved a bond issue that will help finance the construction of a new hospital in Indianapolis. The $754 million bond issue, which will be used to construct a new hospital on the north side of the city, was approved by 62 percent of those who voted. The new hospital will replace Wishard Hospital, which closed in 2007.

THE FUTURE OF WISHARD

What You Need to Know

For more information about the future of Wishard, visit WishardFacts.org.
We encourage our guests and staff to play this piano.

To protect it, please do not set food or drink on the piano, and ask the Information Desk for assistance with removing the cover of the instrument.

Enjoy!
Price is Not a Barrier

- 60% of market shoppers in low-income neighborhoods believed their market had better prices than the grocery store.

- 17% cited price as a barrier to shopping at the local farmers market.
Market Shoppers

• Good prices, SNAP/WIC
• High quality of the products and produce
• Convenience
• Increased level of socialization
Crooked Creek Food Pantry at Eskenazi Health Center Pecar

- Partnership of Eskenazi Health, Dow AgroSciences, St. Luke’s United Methodist Church and Gleaners Food Bank of Indiana
- Partnership with local urban gardening efforts to provide fresh produce for the community
- Clients choose their own food to meet their family’s nutritional needs
Crooked Creek Food Pantry at Eskenazi Health Center Pecar

- Health care providers screen for social determinants of health and offer “prescription” for patients with food insecurity
- Food demonstrations of healthful recipe preparation
- Refrigeration and freezer storage in the pantry allows for fresh food items in addition to dry and canned goods
- Spices and low sodium options available
Crooked Creek Food Pantry at Eskenazi Health Center Pecar

- 2015: Served 600-680 families and 2,200-2,900 individuals per month
- 2016: Served 880-910 families and 3,200-3,500 individuals per month
- 2017: Continued growth with additional pantry day for seniors
• 10 certified dogs available to inpatient and ambulatory settings including Midtown
• 69% of patients expressed improved mood
• 91% of employees recommend program
• 45% increase in fruit and vegetable purchases
• 15% decrease in meat purchases
• 36% increase in salad entrée sales
• 38% decrease in sodium consumed
• 4-fold increase in retail food revenues
• 150% increase in badge-ins to fitness center
• 250% increase in fitness class participation
Employee Engagement

- 84.1 percent of employees completed the 2017 Employee Engagement Survey

<table>
<thead>
<tr>
<th>Dimension</th>
<th>NRC Average</th>
<th>NRC 75th Percentile</th>
<th>NRC 90th Percentile</th>
<th>2017</th>
<th>2014</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commitment</td>
<td>74.9%</td>
<td>82.8%</td>
<td>87.1%</td>
<td>78.1%</td>
<td>70.0%</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>PR=57</td>
<td>PR=28</td>
</tr>
<tr>
<td>Job Satisfaction</td>
<td>52.7%</td>
<td>60.9%</td>
<td>67.7%</td>
<td>58.0%</td>
<td>52.1%</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>PR=66</td>
<td>PR=47</td>
</tr>
<tr>
<td>Manager Investment</td>
<td>65.3%</td>
<td>73.6%</td>
<td>80.6%</td>
<td>68.5%</td>
<td>58.5%</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>PR=58</td>
<td>PR=25</td>
</tr>
<tr>
<td>Peer Relationships</td>
<td>75.5%</td>
<td>81.3%</td>
<td>86.0%</td>
<td>78.1%</td>
<td>74.8%</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>PR=60</td>
<td>PR=45</td>
</tr>
</tbody>
</table>
Employee Engagement

• Above benchmark in each of the following critical areas:
  – The organization’s core values are well aligned with my own
  – The employees have a great relationship with others they work with
  – Thinking back, I am glad I joined this organization
  – I have benefited from a one on one relationship with the person I report to
  – Overall I love coming to work every day
  – I look for opportunities to support others I work with
  – Patient centered care is a deeply embedded value in this organization
  – Our senior management is fully committed to providing patient centered care
Physician Engagement

- 51.3 percent of providers completed the 2017 Physician Engagement Survey
- 31 out of 31 workplace experience questions saw improvements in score from the 2015 scores

<table>
<thead>
<tr>
<th>Dimension</th>
<th>NRC Average</th>
<th>NRC 75th Percentile</th>
<th>NRC 90th Percentile</th>
<th>2017</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Communication and Coordination</td>
<td>53.7%</td>
<td>68.1%</td>
<td>72.6%</td>
<td>55.0% PR=56</td>
<td>41.5% PR=16</td>
</tr>
<tr>
<td>Commitment</td>
<td>66.4%</td>
<td>75.4%</td>
<td>79.5%</td>
<td>72.4% PR=66</td>
<td>63.7% PR=37</td>
</tr>
<tr>
<td>Support and Access to Resources</td>
<td>56.8%</td>
<td>65.6%</td>
<td>72.2%</td>
<td>62.0% PR=62</td>
<td>53.9% PR=36</td>
</tr>
<tr>
<td>Trust and Autonomy</td>
<td>57.3%</td>
<td>71.5%</td>
<td>76.2%</td>
<td>62.8% PR=58</td>
<td>55.4% PR=43</td>
</tr>
</tbody>
</table>
Physician Engagement

• Above benchmark in each of the following critical areas:
  – Rating of organization as a place to practice
  – Mission & core values align well with own
  – Organization conducts business in ethical manner
  – Pride in work done at organization
  – Organization optimally organized to meet both provider & patient needs
  – Free to practice medicine in provider’s own style
  – Allowing providers to practice autonomously
Executive Exclusives

Mike Pykoz
Co-Founder and CEO of Oak Street Health
p. 50

Michele Cusack
Senior Vice President and CFO of Northwell Health
p. 51

Michael Dowling
President and CEO of Northwell Health
p. 51

Michael Maron
President and CEO of Holy Name Medical Center
p. 53

BECKER'S HOSPITAL REVIEW

January 2018 • Vol. 2018 No. 1

2017 Retrospective & a Look at the Year Ahead

Inside: The 11 biggest cyberattacks of 2017,
4 thoughts from the C-suite on this year's No. 1 priority, 32 quality measures under consideration at CMS and 8 things to know about the 2018 OPPS rule.

Find more of our top stories recappping 2017 and forecasting 2018 inside.

More Top Stories This Month:

• Geisinger CEO Dr. David Feinberg: Here’s What Community-Driven Healthcare Looks Like
• 6 Little-Known Ways Your Hospital May Accidentally Be Violating HIPAA
• AI Will Force Up to 800M People to Find New Jobs by 2030
• Lawsuit: Epic’s Software Double-Bills for Anesthesia Services
• Results Are in for Essentia Health’s Mandatory Flu Shot Program

SAVE THE DATE

Becker's Hospital Review
9th Annual Meeting
April 11-14, 2018
Hyatt Regency | Chicago, Illinois
http://www.beckershospitalreview.com/conference/

ESKENAZI HEALTH

150 Great Places to Work | 2016

#BECKERSGPTW17
National Kale Day
Eskennazi Health Local Procurement Partners

Eskennazi Health is committed to serving fresh, locally sourced food and is proud to partner with these Indiana farms and suppliers.

- Prairie Farms
- Scholars Inn Bakehouse
- Indiana Kitchen Premium Pork Products
- LocalFolks Feeds
- Crazy Charlie's Salsa
- Big Brick House Bakery
- Aunt Millie's Bakers
- Glover's Ice Cream
- Brickhouse Coffee
- Dewig Meats
- Jen's Country Kitchen
- Piazza Produce
- Batch No. 2
- Bettini Pasta
- Broad Ripple Chip Co.
- Circle City Kombucha
- Hoosier Popcorn
- Ideal Meat
- Fischer Farms
- Gunthorp Farms
- Saint Adrian Meats & Sausage
- JohnTom's BBQ
- Miller Poultry
- Eosile's Honey
- Red Gold
Sandra Eskenazi Center for Brain Care Innovation

• Mission to promote brain health through innovative patient and family-centered care, implementation science, advanced analytics, and technology

• For patients with Alzheimer’s Disease:
  – Full/partial remission of major depression within first year of care increased approximately 90%
  – Inappropriate Emergency Department and hospital visits decreased by 50%
  – Net annual health care cost decreased by $980 per patient

• For patients with schizophrenia aged 16 – 30 with early stage psychosis:
  – Statistically significant improvement in adaptive, work/school and social functioning, as well as symptom reduction
  – Net Annual health care costs decreased by $3,300 per patient
  – One suicide among > 500 patients
CORE

- CORE Mobile Integrated Health is a division of Indianapolis Emergency Medical Services (EMS) designed to provide innovative out-of-hospital care to the citizens of Indianapolis
- CORE’s overarching objective is to engage and connect patients on their terms, improving lives and reducing over utilization
- CORE is a multi disciplinary team that provides transitional support
Project POINT

• Planned Outreach, Intervention, Naloxone and Treatment
• Collaboration between IEMS, Eskenazi Health and IU Department of Emergency Medicine
• 2016: 722 overdoses requiring Naloxone reversal transported to Eskenazi Health
• Project POINT saw 79 with 78 using heroin
  – 40% reported being Hep C positive, 80% of those reported sharing needles
  – 64.3% had heard of Naloxone but only 3.6% had access
  – 100% were interested in getting help
Rawls Medicine Initiative with CLD

300%↑
Initiative for Empowerment and Economic Independence

• Program includes 7 schools: Ball State, Butler, Hanover, UIndy, IUPUI, Ivy Tech, Marian

• Increase in work-readiness and self-perceptions in 11 out of 12 categories: communication skills, confidence, problem solving, organizational and interpersonal skills

• 88% of managers rate program positively